

MASSACHUSETTS DEPARTMENT OF REVENUE

# Tax Assistance for Veterans

## What if I have questions about my state tax bill?

- Call us at **800-392-6089** with any questions
- Learn about the reason for the bill
- Find out how to appeal if you disagree

## What if I can't pay my tax bill in full?

- Don't ignore mail from DOR
- Payment agreements available up to 36 months with no review
- Hardship status for veterans who are disabled, homeless or under-employed.
- Call us at **617-887-6400** to discuss your situation or visit our website

[www.mass.gov/dor](http://www.mass.gov/dor)





# Where can I find free tax help?

Tax return preparation for qualified taxpayers – call for locations near you

**Volunteer Income Tax Assistance (VITA)**  
**800-906-9887**

**AARP 888-227-7669**

## Prepare your own return online

Find out about the Free File Alliance options or check out e-File with MassTaxConnect:  
[www.mass.gov/efile](http://www.mass.gov/efile)

For help with collection matters, audits or appeals, qualified taxpayers can get help through a Low Income Taxpayer Clinic:

**Boston – Greater Boston Legal Services LITC** (800) 323-3205

**Boston - American Asian Civic Assoc. LITC** (617) 426-9492

**Jamaica Plain – Legal Services Center of Harvard Law School LITC** (866) 738-8081

**Springfield – Springfield Partners LITC** (413) 263-6500

**Lynn, Lawrence, Lowell - Northeast Legal Aid LITC** (978) 458-1465

